

East Herts SLA Impact Report – 1st Draft

Organisations surveyed: 34 out of a total of **224** Members

Report Summary Highlights

59% said if they hadn't worked with CVS, they probably would not have done and achieved as much.

35% said if they hadn't worked with CVS, they probably would not have got in as much money.

62% strongly agreed that CVS has helped them find out about grants and other sources of funding available to them.

44% strongly agreed that CVS had helped them make bids for grants.

14% strongly agreed CVS has helped them better understand the legal aspects of their work.

32% agreed that CVS help them ensure that their Volunteers are better trained.

41% agreed that CVS help them publicise their services in new or better ways.

Total amount of funding received as a direct result of working with the CVS is **£100,644.00!**

Areas:

	Geographical spread	Organisations	Focus	In membership	Paid Vol
4	Bishop's Stortford	Grove Cottage Mencap Bishop's Stortford Town Council Learners Community Library Stort Valley & surrounding villages Children Centre	Learning Dis Residents Families/ children Children	10 years 3 years 6 years 7 years	Paid Paid Vol-led Paid
3	Hertford - 3	Breathe Easy Hertford & Ware Police Cadets Regeneration projects	Elderly – health Youth diversion Residents Group?	7 years Under a year Under a year	Vol-led Vol-led Vol-led
8	Ware- 8	Ware in Bloom East Herts CAS – Ware Trinity Project Ware Town Partnership Christchurch Outreach Friends of Tower School Southern Maltings Tower Road Res. Assn Wareside Parish Council	Resident action Families Residents Residents Families/ children Arts Residents Residents	Under a year 10 years 8 years Under a year Under a year 3 years Under a year Under a year	Vol-led Paid Vol-led Vol-led Vol-led Vol-led Vol-led Vol-led
8	Rural	Hertford Heath Parish Council Albury 60 Plus Braughing Cricket Club Braughing Playing Fields Association Trust Hertingfordbury Parish Council Ralph Sadleir Middle School Stapleford Parish Council Seven Acres Res Assn	Residents Elderly Sports Residents Residents Children Residents Residents	Under a year 3 years Under a year Under a year Under a year Under a year Under a year Under a year	Paid Vol-led Vol-led Vol-led Vol-led Vol-led Vol-led Paid Vol-led
11	All of East Herts	Local-Social CIC Mayhem Theatre Arts Isabel Hospice East Herts Village Hall Network RETHINK - Companions Groundwork Hertfordshire Herts Mind Network HertsAid	L.Dis Adults Residents Health Residents Mental Health Environment Mental Health HIV Support	3 years Under a year 7 years Under a year 8 years 7 years 10 years 10 years	Vol-led Paid Paid Vol-led Paid Paid Paid Paid

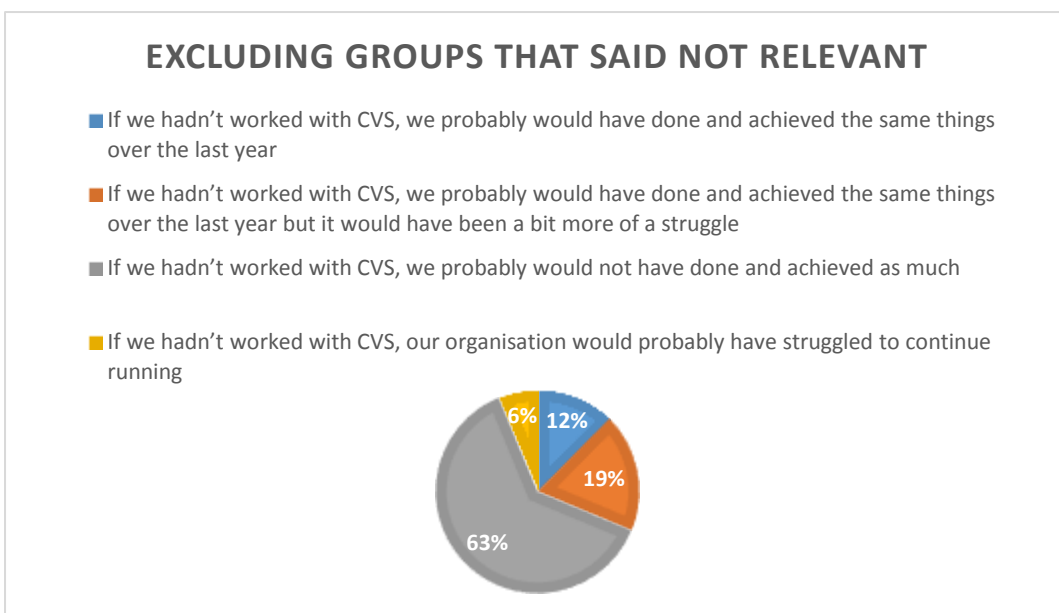
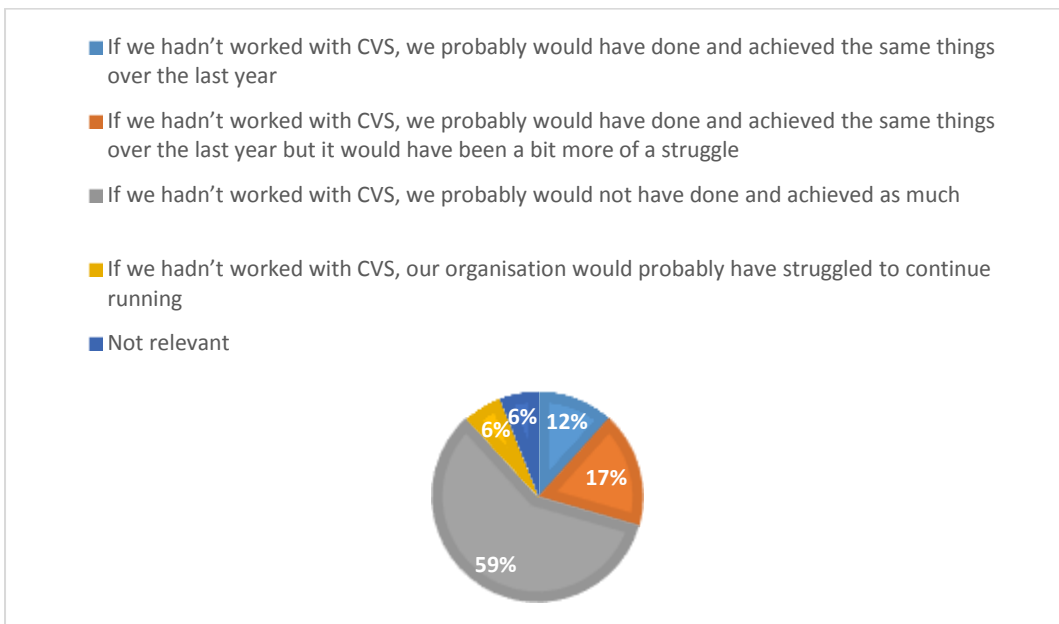
		Herts Young Homeless Pro-Action (S)	Youth Infrastructures	9 years	Paid
1	National	The Giving Machine	Social Action	8 years	Paid
34				15 are new	20 are vol led

A high percentage of groups answered not relevant to the questions below.

For many of the groups it was because they are new Members of the CVS and have not yet accessed all of the services on offer. Out of the 34 who undertook the survey, 15 are just in their first year of membership.

For other groups this could be because they have only accessed one or two services so not all questions were relevant.

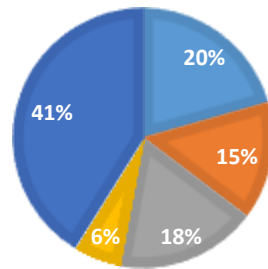
1) Thinking about how things have gone for your organisation over the last 12 months or so, which of these statements is true for you?



“Given us more confidence to keep going knowing there are friendly dedicated people at the end of the phone/email who respond quickly”

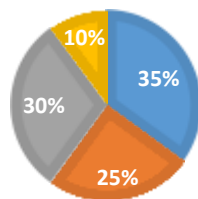
2) Thinking about your trustees, volunteers and any others who work for organisation, over the last 12 months or so which of these statements is true for you?

- If we hadn't worked with CVS, we probably would train trustees, volunteers and colleagues to the same extent
- If we hadn't worked with CVS, we probably would train trustees, volunteers and colleagues to the same extent but it would have been a bit more of a struggle
- If we hadn't worked with CVS, we probably would not have been able to train trustees, volunteers and colleagues to the same extent
- If we hadn't worked with CVS, we probably would have had very serious difficulties training trustees, volunteers and colleagues
- Not relevant



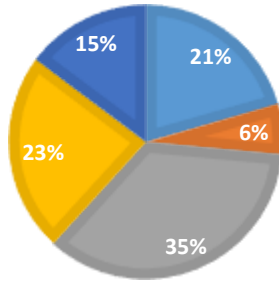
EXCLUDING GROUPS THAT SAID NOT RELEVANT

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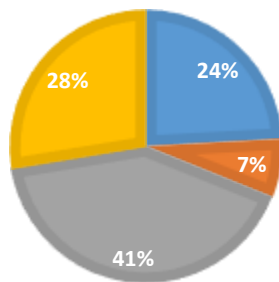
3) Thinking about getting money in for your organisation over the last 12 months or so, which of these statements is true for you?

- If we hadn't worked with CVS, we probably would have got in the same amount of money
- If we hadn't worked with CVS, we probably would have got in the same amount of money but it would have been a bit more of a struggle
- If we hadn't worked with CVS, we probably would not have got in as much money
- If we hadn't worked with CVS, we probably would not have got in any additional money at all
- Not relevant



EXCLUDING GROUPS THAT SAID NOT RELEVANT

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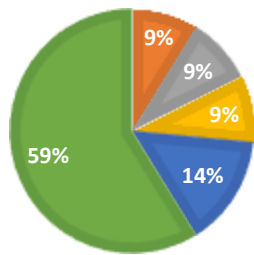
4) This question is about how CVS may have helped you run your organisation.

Thinking about the support and advice you and your organisation or group have received from CVS over the last 12 months or so, to what extent do you agree or disagree with these statements?

CVS has helped us...

BETTER UNDERSTAND THE LEGAL ASPECTS OF OUR WORK...

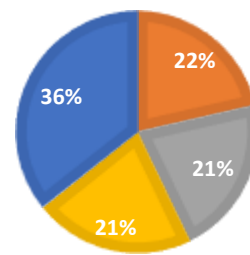
- Strongly disagree ■ Disagree
- Neither disagree or agree ■ Agree
- Strongly agree ■ Not relevant



No groups strongly disagreed

EXCLUDING THE GROUPS THAT SAID NOT RELEVANT

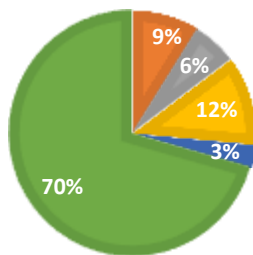
- Strongly disagree ■ Disagree
- Neither disagree or agree ■ Agree
- Strongly agree



“The biggest impact is that it got us started, advised us what was the best legal status and was always available to support and provide expertise in areas that we had little or no knowledge.”

MANAGE OUR FINANCES IN NEW OR BETTER WAYS

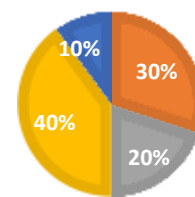
- Strongly disagree ■ Disagree
- Neither disagree or agree ■ Agree
- Strongly agree ■ Not relevant



No groups strongly disagreed

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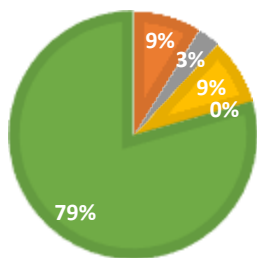
- Strongly disagree ■ Disagree
- Neither disagree or agree ■ Agree
- Strongly agree



“Helping us to think more like a business and to value our skill set, knowledge, experience and abilities. Access to training.”

RECRUIT MORE AND/OR REPLACE OUR TRUSTEES

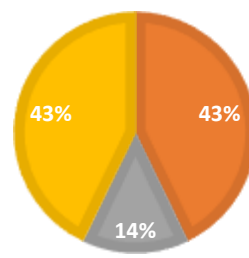
- Strongly disagree
- Disagree
- Neither disagree or agree
- Agree
- Strongly agree
- Not relevant



No groups strongly agreed or strongly disagreed

EXCLUDING THE GROUPS THAT SAID NOT RELEVANT

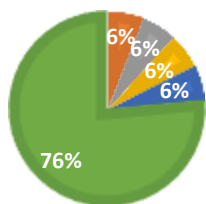
- Strongly disagree
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- Agree
- Strongly agree



“Attending the trustee course was a huge help to myself and if it hadn’t been for CVS I wouldn’t even have known these training days existed!”

ENSURE OUR TRUSTEES CAN BETTER PERFORM THEIR DUTIES

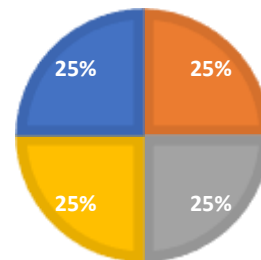
- Strongly disagree
- Disagree
- Neither disagree or agree
- Agree
- Strongly agree
- Not relevant



No groups strongly disagreed

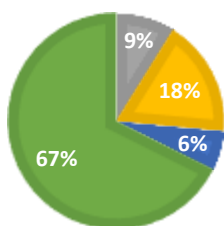
EXCLUDING THE GROUPS THAT SAID NOT RELEVANT

- Strongly disagree
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- Neither disagree or agree
- Agree
- Strongly agree



RECRUIT MORE AND/OR REPLACE OUR VOLUNTEERS

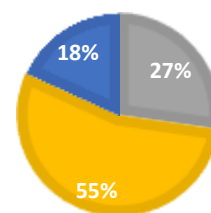
- Strongly disagree
- Disagree
- Neither disagree or agree
- Agree
- Strongly agree
- Not relevant



No groups disagreed or strongly disagreed

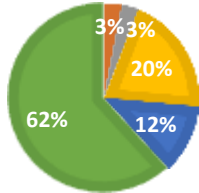
EXCLUDING THE GROUPS THAT SAID NOT RELEVANT

- Strongly disagree
- Disagree
- Neither disagree or agree
- Agree
- Strongly agree



ENSURE OUR VOLUNTEERS ARE BETTER TRAINED

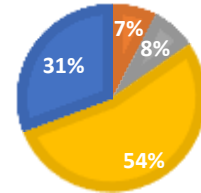
- Strongly disagree
- Disagree
- Neither disagree or agree
- Agree
- Strongly agree
- Not relevant



No groups strongly disagreed

EXCLUDING THE GROUPS THAT SAID NOT RELEVANT

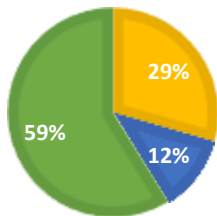
- Strongly disagree
- Disagree
- Neither disagree or agree
- Agree
- Strongly agree



“The CVS has helped us engage in the local community via the Dragons’ Apprentice Challenge and presence at workshops to raise awareness of our services to other local causes.”

PUBLICISE OUR SERVICES IN NEW OR BETTER WAYS

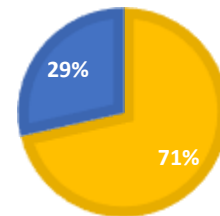
- Strongly disagree
- Disagree
- Neither disagree or agree
- Agree
- Strongly agree
- Not relevant



No groups disagreed, strongly disagreed or neither disagreed or agreed

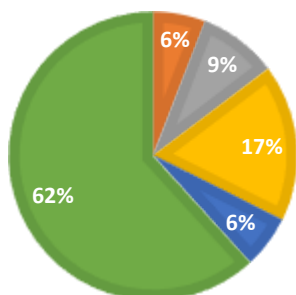
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HELP OUR CLIENTS IN NEW OR BETTER WAYS

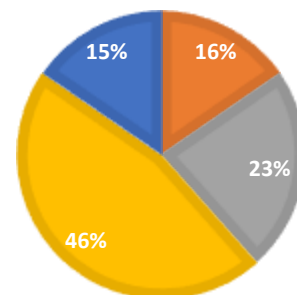
- Strongly disagree
- Disagree
- Neither disagree or agree
- Agree
- Strongly agree
- Not relevant



No groups strongly disagreed

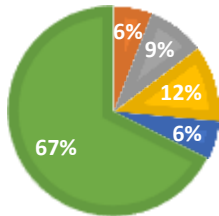
EXCLUDING THE GROUPS THAT SAID NOT RELEVANT

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- Neither disagree or agree
- Agree
- Strongly agree



INCREASE THE NUMBER AND/OR RANGE OF CLIENTS USING OUR SERVICES

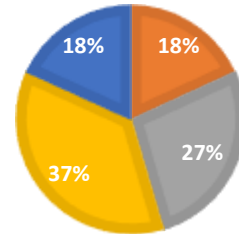
- Strongly disagree
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- Neither disagree or agree
- Agree
- Strongly agree
- Not relevant



No groups strongly disagreed

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- Strongly agree



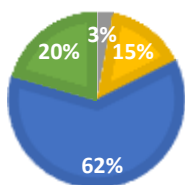
5) This question is about how CVS may have helped your organisation get funding.

Thinking about the support and advice you and your organisation or group have received from CVS over the last 12 months either through the monthly E-Bulletin or direct contact to what extent do you agree or disagree with these statements?

CVS has helped us...

FIND OUT WHAT GRANTS AND OTHER SOURCES OF FUNDING ARE AVAILABLE TO US

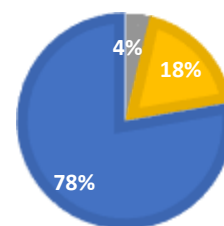
- Strongly disagree
- Disagree
- Neither disagree or agree
- Agree
- Strongly agree
- Not relevant



No groups disagreed or strongly disagreed

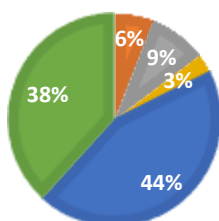
EXCLUDING THE GROUPS THAT SAID NOT RELEVANT

- Strongly disagree
- Disagree
- Neither disagree or agree
- Agree
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MAKE BIDS FOR GRANTS

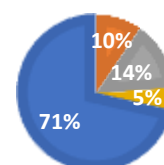
- Strongly disagree
- Disagree
- Neither disagree or agree
- Agree
- Strongly agree
- Not relevant



No groups strongly disagreed

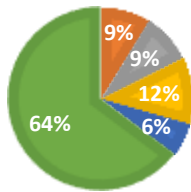
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FUND RAISE IN NEW OR BETTER WAYS

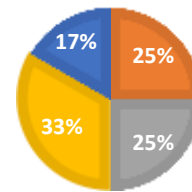
- Strongly disagree
- Disagree
- Neither disagree or agree
- Agree
- Strongly agree
- Not relevant



No groups strongly disagreed

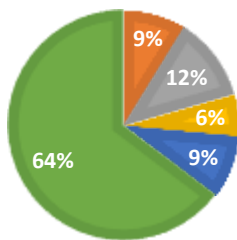
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SAVE MONEY

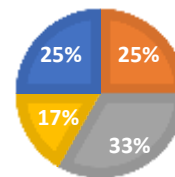
- Strongly disagree
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No groups strongly disagreed

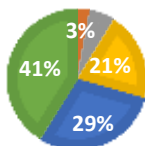
EXCLUDING THE GROUPS THAT SAID NOT RELEVANT

- Strongly disagree
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- Neither disagree or agree
- Agree
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WORK WITH OTHER ORGANISATIONS SO WE CAN MAKE BETTER USE OF THE FUNDING WE HAVE

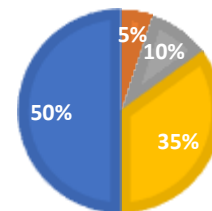
- Strongly disagree
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- Agree
- Strongly agree
- Not relevant



No groups strongly disagreed

EXCLUDING THE GROUPS THAT SAID NOT RELEVANT

- Strongly disagree
- Disagree
- Neither disagree or agree
- Agree
- Strongly agree



“Brought us together in a partnership with another organisation so we can promote our work to the local community.”

6) How much funding, if any, do you think working with CVS has helped you raise over the last 12 months or so that you would not have gained otherwise?

The grand total of funding was **£100,644.00!** One group is waiting to find out the results of a few applications and another group recognised that CVS put them in contact with another organisation, which meant they saved money and that the funding advice we provided was free so they did not have to pay for this either.

7) Overall, what's the single biggest positive impact working with CVS over the last year or so has had on your organisation?

- Funding updates
- Given us more confidence to keep going knowing there are friendly dedicated people at the end of the phone/email who respond quickly
- Opportunity to network, learn more about the range of services available in our district, signpost staff to good value for money training opportunities, which helps maintain high quality services and also signpost other groups that we support either to you for IAG or to the funding streams that you highlight. The partnership work with the Building Better Opportunities Project especially has been amazing and some of our clients have really made a difference to their lives through it
- Financial impact through Junior Dragons' Apprentice Challenge.
- Partnership working to raise funds for projects to help our residents.
- Brought us together in a partnership with another organisation so we can promote our work to the local community.
- Support for fundraising.
- Raise funds to enable our children to do new activities.
- Access to advice and governance
- Supported our residents and given our volunteers confidence to undertake new challenges.
- A partnership approach with CVS and other local groups to secure funds to deliver an outreach project.
- Knowledge of grants available
- Raising funds for our village playground.
- The biggest impact is that it got us started, advised us what was the best legal status and was always available to support and provide expertise in areas that we had little or no knowledge. Inspired us to keep moving and forming. Shaping our thinking and giving us ideas to pursue. Support in providing a venue to be our first face to outside world. Providing us with a belief that we were doing some 'right' things. Giving us opportunities to make some money and to network. Helping us to think more like a business and to value our skill set, knowledge, experience and abilities. Access to training. Basically, we couldn't have started our group without you.
- Attending the trustee course was a huge help to myself and if it hadn't been for CVS I wouldn't even have known these training days existed!
- Extending service provision to more people locally. Fulfilling strategic goals.
- Working with another organisation and connecting with others.
- Helped us understand funding applications and criteria a bit better.
- CVS makes it easier for us to run our charity with info provided.
- Partnership working to raise funds to deliver projects for young people in East Herts.
- Raising funds for our community garden.
- Most important for us is getting funding and advice.
- Helped us raise funds for different projects.
- Securing funding for summer activities in our village.
- Given us the confidence to move forward with our playground project.
- Funding advice / Junior Dragons' Apprentice Challenge
- Raised funds for our new playground.
- Support for our group to run activities
- The CVS has helped us engage in the local community via the Dragons' Apprentice Challenge and presence at workshops to raise awareness of our services to other local causes.

8) Overall, what would you like to see CVS doing a bit better?

- More training and sessions with funders.
- Get see thro(plastic?) curtains for Gazebo to protect more from rain – **This shows the diversity of the groups that we are working with.**

- N/A - I think you do a wonderful job.
- Knowing a bit more about other Members that you could link together.
- Offering support services externally
- Support with social media and digital media
- As a member group it took me sometime to understand how much and what the CVS does and the impact it has on various areas. I understand that the website and bulletin do this well but could be appreciated, brought to attention of a wider local audience who are not members? This could possibly open resource/funding streams of CVS and members. Like minded group members could be linked up/brought together to work collaboratively? For example, us and Big Local? CVS workshop on a mutually agreed topic that runs through similar organisations – coproduction, marketing, financial- using the expertise within CVS orgs. Take this expertise inside and outside the County and charge for it. I know you do this already with franchise of Dragons Apprentice. For us maybe some simple how to set up accounts and make first returns would have been helpful. Pointing towards people who might support in this would be great.
- Fay was very helpful regarding helping us answer questions regarding the 'Charity' but with a new venture we are looking into a C.I.C company and it would be helpful to us if the same level of understanding and support could be given towards the setup of a CIC as it is very difficult to find even accountants that know the full ins and outs of this type of set up.
- More of the same – particularly helpful with promotion EG Tesco Bags of Help
- Thank you!
- Ensuring that we know how we can best leverage the CVS for our organisation and add value to your community as well as an organisation but also as people with relevant experience. I'm not sure how best to do that in a scalable way for you.

9) Any other comments?

- No
- Lovely supportive organisation and team-Will miss Fay when she retires!
- Thank-you for your support & guidance when required
- Thank you!
- Very useful hub access and facilitating sessions with large funders e.g. HCF and Lottery
- Over the 10 years I have worked with the CVS I have benefited many projects and acted as mentor for other groups.
- After 20 years we now have a village playground - you made it possible.
- Our partnership working with CVS has been positive and productive and we value the opportunity.
- Thank you for your support and we look forward to moving forward in 2018.
- We couldn't have done it without you!